



## FACTS

### WHAT DOES WOODFOREST FINANCIAL SERVICES, INC. (“WFS”) DO WITH YOUR PERSONAL INFORMATION?

#### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. **This information can include:**

- Social Security number and income
- Account balances and payment history
- Credit history and account information

When you are no longer our customer, we continue to share your information as described in this notice.

#### How?

All financial companies need to share customers’ personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers’ personal information; the reasons we choose to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does WFS share?	Can you limit this sharing?
<b>For our everyday business purposes</b> — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	YES	NO
<b>For our marketing purposes</b> — to offer our products and services to you	YES	NO
<b>For joint marketing with other financial companies</b>	YES	NO
<b>For our affiliates’ everyday business purposes</b> — information about your transactions and experiences	YES	NO
<b>For our affiliates’ everyday business purposes</b> — information about your creditworthiness	NO	We don’t share
<b>For our affiliates to market to you</b>	NO	We don’t share
<b>For our affiliates to market to you</b>	NO	We don’t share

#### Questions?

Call 1.800.856.0869 or go to [hello@woodforestwealth.com](mailto:hello@woodforestwealth.com)



**Who we are**

<b>Who is providing this notice?</b>	Woodforest Financial Services, Inc. dba Woodforest Insurance Partners and dba Woodforest Wealth Strategies (individually and collectively "WFS")
--------------------------------------	--

**What we do**

<b>How does WFS protect my personal information?</b>	<p>To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.</p> <p>We also limit access by our employees to information that we believe is necessary to maintain your accounts, complete a transaction that you authorized, or otherwise meet your needs.</p>
<b>How does WFS collect my personal information?</b>	<p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> <li>• open an account or deposit money</li> <li>• pay your bills</li> <li>• seek advice about your finances</li> </ul> <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>
<b>Why can't I limit all sharing?</b>	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> <li>• Sharing for affiliates' everyday business purposes – information about your creditworthiness</li> <li>• Affiliates from using your information to market to you</li> <li>• Sharing for nonaffiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing.</p>
<b>Why can't I limit all sharing? What happens when I limit sharing for an account I hold jointly with someone else?</b>	<p>Your choices will apply to everyone on your account.</p> <p>State laws and individual companies may give you additional rights to limit sharing.</p>

**Definitions**

<b>Affiliates</b>	<p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <p><i>Our affiliates include financial companies such as</i></p> <ul style="list-style-type: none"> <li>• <i>investment companies</i></li> <li>• <i>insurance companies</i></li> <li>• <i>banks</i></li> </ul>
<b>Nonaffiliates</b>	<p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <p><i>We don't share with nonaffiliates so they can market to you.</i></p>
<b>Joint marketing</b>	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <p><i>Our joint marketing partners include financial services companies.</i></p>